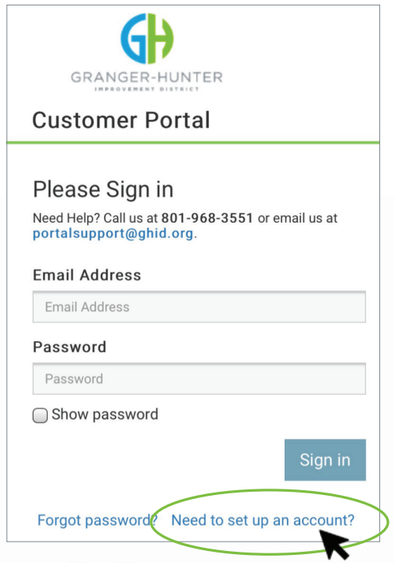
HOW TO ENROLL IN CUSTOMER PORTAL

YOU'RE RUNNING THE SH_2OW!

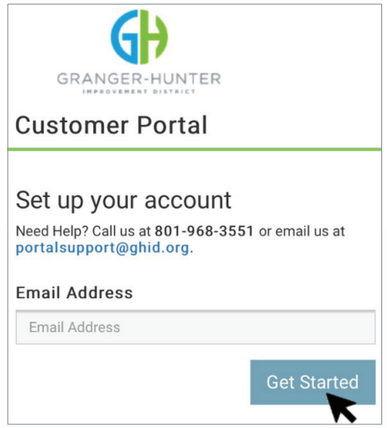
GHID has installed digital water meters that are designed to help customers understand their usage and save money on their water bills. As a customer, you can monitor your daily water usage through our customer web portal. The Water Usage Portal can be accessed by clicking on "Water Usage Portal" at ghid.org using a computer, tablet, or smart phone.

SET UP AN ACCOUNT, WITH THESE EASY STEPS

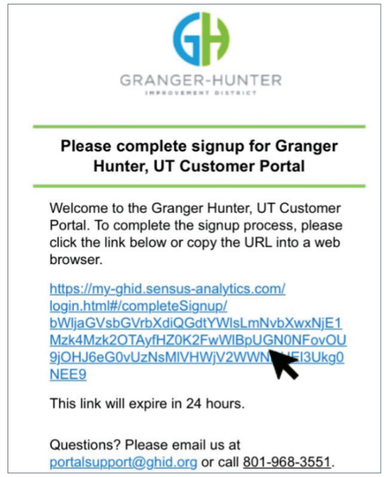
1. Click on Need to set up an account? and accept the Terms & Conditions.



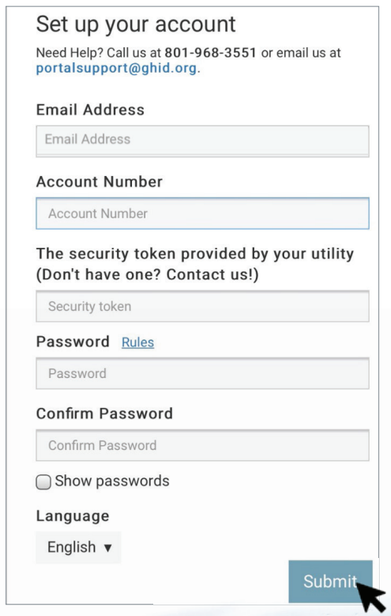
2. Enter your email address and click Get Started.



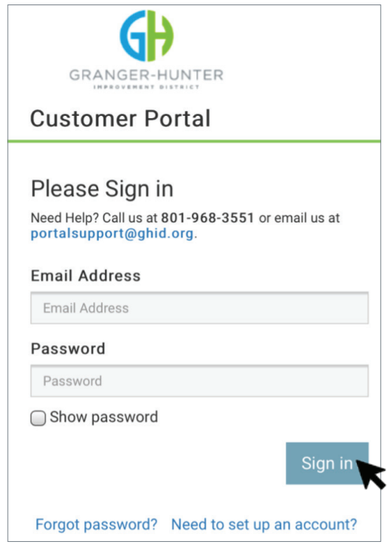
3. GHID will send you an email with a link to click on.



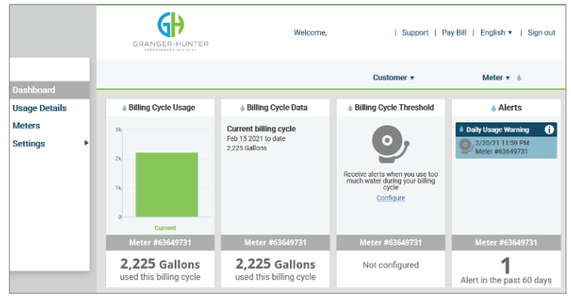
4. Enter your account number (including dashes) and security token sent to you when you signed for service. Contact us if you need help obtaining this information. Create a password following the rules and click Submit.



5. Now you are back to the sign-in page. Just enter your email address and newly created password.



6. You have successfully signed in and can view your water consumption and set up alerts.



The Water Usage Portal has the capability of emailing customers when usage exceeds any set amount.